AML/CFT Key Areas Review

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Customer Due Diligence & Risk Rating Clients **Keeping** Records Role of the **MLCO & MLRO Staff Training** Risk **Assessment of Business** Implementation Plan

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SATOR AREPO TENET OPERA ROTAS CUSTOMET DUE Diligence

- Need to establish 'Know Your Customer' (KYC) and Customer Acceptance Policies
- KYC -Source of Wealth, Customer identification, expected activity, rationale of account etc.
- Customer Acceptance Type of Person (individual / Corporate), Country of origin / residence/operation etc.
- Ongoing monitoring requirements obligation to report suspicious transactions that does not fit the expected customer activity

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Risk Rating Clients

What is the Risk to your business by holding this account?

What costs will be incurred by maintaining the account? – does the margin justify its maintenance?

Are you equipped (staff/systems) to maintain accounts that are perceived to be 'High Risk'?

RISK v REWARD?

Risk Profiling Policy

INDIVIDUALS

- Citizenship
- Place of Birth
- Residence
- Employment
- Source of Funds/Wealth
- Purpose of Account
- History

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Risk Profiling Policy Cont.

LEGAL ENTITIES

- Place of Incorporation
- Already Regulated? if so what standard?
- Type of Business
- Assets
- Private or Public
- Local Presence?

Higher Risk

- Trusts, Nominees
- Fiduciaries, Correspondent Accounts
- Offshore Companies
- Politically Exposed Persons (PEPs)
- Introduced Accounts
- Non-Profit Organisations (Charities)
- Non-Resident Accounts

What Risks are there if there are not well drawn up KYC /Customer Acceptance and Risk Profiling Policies in place?

- Reputational Risk
- Legal Risks
- Regulatory Risks
- Operational Risks
- Concentration Risks

Keeping Records

- Policies
- Key Documentation:-
 - Customer KYC
 - Acceptance process
 - Suspicious Activity Reports (internal/external)
 - Training
 - Board Reporting
 - Records to be kept for 10 Years

Appointment of MLRO



<u>MLRO</u>

Investigates internal AML suspicious activity reports and makes the appropriate decision/action to report to the MOT

Deputy appointment in case of absence

Appointment of MLCO



<u>MLCO</u>

Ensures the firm is complying fully with the firms legal requirements under the Law (staff training, systems and controls, procedures being followed etc.) and reports to the Board

MLRO & MLCO can be the same person depending on size of business

Staff Training

ALL Staff to be trained in AML – fitting to role and responsibilities within the firm to include :-

- Generic overview of AML/CTF
- Internal Reporting requirements
- Legal Responsibilities (individual/employer) Records maintained to show training conducted and that persons have been tested on their understanding

AREPO TENET OPERA ROTAS Risk Assessment of Business

- What is your view on the Risks to your business?
- What services and products do you offer?
- Where is your client base?
- Have you the right infrastructure in place to combat AML/CFT
- Where do you do business?

A R E P O T E N E T O P E R A R O T A S R O T A S R O T A S R O T A S R O T A S

- What products & services do you offer?
- What future markets are intended to be entered?

Do you consider your business as a Low or High risk for AML/CFT activities?

MUST BE DOCUMENTED BOARD AGREEMENT

First Step

Management should prepare a plan for implementation :-

 Review & document – KYC, Customer Acceptance Policy and Account opening processes– minimum ID requirements, Client Target Profile, Account opening check lists, sign-off authorities to open etc.

Next Step

 Document a Risk Rating policy for customers – consider various factors (Citizenship, Residence, Place of Birth, Employment, Source of funds/wealth, purpose of account, history, politically exposed?, Corporate entity?, Charity? etc.)

Next Step continued

- MLRO/MLCO Appointment Job description, monitoring programme, template for Board Reporting, internal/external Suspicious transaction reporting, segregation of duties, deputies?
- Staff Training appropriate course for the role carried out i.e. Junior admin. Staff – Basic AML course, Customer Relationship Officers / Senior Admin./Operational Staff more advanced, Directors and Management – Comprehensive

Next Step continued

- Risk Review of Business documented and agreed by Board
- Plan to deal with retrospective review of existing Client base – gap analysis of missing information, allocate resources, time scale?
- Review of Staff recruitment process vetting procedures