



Consumer Confidence Survey

Results Q4 2014

Demographics

Table 1: Gender (in percentage)												
2012					2013				2014			
Gender	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Male	41.5	47.3	41.5	45.1	47.2	44.8	48.4	41.3	49.3	45.3	47.0	42.8
Female	58.5	52.8	58.5	54.9	52.8	55.2	51.6	58.7	50.8	54.8	53.0	57.3
	N=400	N=400	N=400	N=384	N=400	N=400	N=400	N=400	N=400	N=400	N=400	N=400

Table2: Region where respondents live (in percentage)												
2012					2013				2014			
Region	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Noord	21.0	20.5	26.0	25.0	29.8	28.3	25.3	28.8	28.5	21.8	17.8	26.0
Oranjestad	25.0	32.3	24.8	31.0	25.3	28.5	26.8	31.8	24.8	23.8	26.8	26.3
Paradera	11.8	7.5	7.8	6.8	8.8	7.3	7.5	9.0	7.8	11.5	7.5	8.0
San Nicolas	21.8	20.3	22.0	19.8	19.8	18.5	20.8	14.8	18.8	24.0	25.3	21.3
Santa Cruz	8.8	9.3	7.8	7.8	5.5	9.3	7.5	6.5	6.8	10.0	11.5	8.0
Savaneta	10.5	10.3	11.5	9.4	11.1	8.1	12.0	9.0	13.5	9.0	11.3	10.5
	N=399	N=399	N=399	N=383	N=400	N=399	N=399	N=399	N=400	N=400	N=400	N=400



Table 3: Age group (in percentage)

2012			2012			2013				2014			
Age group	Q1	Q2	Age group	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
18-25	20.0	16.8	18-19	3.8	2.1	4.5	4.5	3.5	3.8	5.5	4.0	2.3	4.3
26-30	10.5	10.8	20-24	10.5	8.9	9.5	13.5	11.8	7.5	11.5	8.3	8.5	10.3
31-35	9.3	13.8	25-29	8.5	11.7	9.8	11.0	13.0	7.3	9.5	10.8	11.8	10.3
36-40	8.0	13.0	30-34	9.8	13.0	9.3	10.5	11.3	12.0	7.8	9.8	9.3	9.8
41-50	16.8	17.8	35-39	15.5	9.1	10.0	9.0	9.5	12.8	12.3	14.0	8.5	9.5
51-59	18.8	14.5	40-44	11.0	12.2	14.0	8.8	11.0	13.0	12.3	10.5	11.5	10.3
60+	16.8	13.5	45-49	12.3	11.5	14.8	10.8	10.5	15.3	10.5	12.8	13.5	11.8
			50-54	11.3	9.4	12.8	11.5	12.3	11.8	10.5	10.5	9.8	10.5
			55-59	5.5	6.0	6.5	6.8	5.3	5.8	6.5	6.5	9.5	7.3
			60-64	5.0	7.0	5.0	6.0	5.8	5.3	6.5	4.8	7.8	7.5
			65+	6.8	9.1	3.8	7.8	6.0	5.8	7.3	8.3	7.8	8.8
N= 400 N= 400		N= 400 N=384		N=399	N=400	N=399	N=400	N=400	N=400	N=400	N=400	N=400	

Table 4: Highest level of education (in percentage)

2012													2013				2014			
Education	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4								
Less than primary education	1.6	5.3	2.4	2.8	2.1	1.8	1.3	0.5	1.4	1.5	0.8	1.8								
Primary education	10.5	11	19.0	13.1	10.8	10.1	9.4	9.5	11.2	9.0	11.8	8.8								
EPB,LTS	12.6	13.1	13.5	10.3	11.1	7.0	16.0	16.3	17.6	14.5	18.5	17.1								
MAVO,MULO	25.5	25.4	15.6	17.5	25.1	24.5	21.7	16.1	24.3	21.8	21.0	20.9								
MAO,MTS,EPI	18.1	16.6	13.2	19.5	18.3	22.7	17.6	18.8	17.0	15.0	14.5	17.4								
HAVO	9.4	10.2	7.9	9.2	9.0	10.8	9.4	12.0	8.9	9.8	9.3	13.9								
VWO	1.0	1.9	3.4	2.5	2.1	2.3	2.9	3.5	3.6	1.5	2.3	3.0								
HBO or higher	21.3	16.6	24.9	25.1	21.4	20.9	21.7	23.2	15.9	22.4	11.4	15.9								
	N= 381	N = 374	N=378	N=379	N=378	N=388	N=374	N=367	N=358	N=381	N=357	N=394								

Table 5: Nationality (in percentage)

Nationality	2012				2013				2014			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Dutch	84.5	79.7	79.3	79.9	84.0	92.0	84.5	85.0	79.3	80.5	80.0	86.0
Colombian	6.5	8.5	4.5	4.9	5.5	2.0	5.5	6.8	9.3	6.8	8.0	4.8
Dominican	1.8	1.3	3.5	2.9	3.8	1.3	2.3	2.3	2.5	5.8	4.3	4.5
Venezuelan	1.3	3.8	3.0	3.4	1.8	2.0	2.3	1.8	2.5	2.0	3.0	2.8
Other	6.1	6.9	8.6	8.8	5.1	2.3	5.6	4.3	6.5	5.1	3.8	2.1
	N= 400	N= 399	N=400	N=384	N=400	N=399	N=400	N=400	N=400	N=400	N=400	N=400

Table 6: Activity status (in percentage)

Status	2012				2013				2014			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Full time worker	55.0	57.5	62.0	57.6	68.8	62.3	66.0	66.5	55.8	56.5	59.3	56.6
Part time worker	8.3	11.5	10.3	9.4	8.3	5.5	6.5	6.8	7.8	10.3	8.3	10.0
Self employed	2.0	5.5	6.5	6.0	4.8	3.5	6.0	4.8	3.5	7.3	6.3	4.0
Contract worker	3.0	2.0	1.8	3.9	1.8	1.8	2.3	2.3	2.0	3.3	3.0	3.0
Homemaker	3.5	3.5	2.8	3.6	1.8	3.0	3.3	1.8	3.8	3.5	3.8	3.8
Retired	13.0	9.8	8.0	11.2	6.0	11.3	8.0	9.3	13.0	10.0	10.8	12.5
Student	11.3	6.0	5.3	6.3	6.8	10.8	6.3	6.5	8.3	6.0	6.0	7.3
Unemployed	3.3	3.3	2.8	2.1	1.8	2.0	1.0	2.3	5.5	3.3	2.8	2.8
	N=400	N=400	N=400	N=384	N=400	N=400	N=400	N=400	N=400	N=400	N=400	N=400

Table 7: Gross monthly income distribution (in percentage)

2012					2013					2014				
Income category	Q1	Q2	Q3	Q4	Income category	Q1	Q2	Q3	Q4	Income category	Q1	Q2	Q3	Q4
1,600 or less	40.9	42.8	37.3	28.4	1,700 or less	33.2	28.0	29.8	26.5	1,701 - 2,500	34.4	30.6	32.5	32.0
1,601 - 2,500	19.3	22.8	19.0	24.9	1,701 - 2,500	22.6	20.5	17.3	18.3	2,501 - 3,000	24.4	15.3	22.3	20.7
2,501 - 3,000	12.5	15	14.3	17.5	2,501 - 3,000	15.6	12.8	18.3	16.8	3,001 - 4,000	14.1	16.0	17.3	16.9
3,001 - 4,000	11.3	7.5	10.5	11.1	3,001 - 4,000	12.8	14.5	14.3	14.5	4,001 - 5,000	11.8	14.0	13.0	13.9
4,001 - 5,000	5.8	5.8	8.3	6.1	4,001 - 5,000	9.5	11.8	10.0	10.3	5,001 - 7,000	6.9	11.8	6.8	6.0
5,001 - 7,000	5.8	3.8	5.5	6.4	5,001 - 7,000	4.3	8.5	7.0	10.0	7,001 or more	5.4	7.5	4.5	5.3
7,001 or more	4.6	2.6	5.1	5.5	7,001 or more	2.1	4.0	3.3	3.8		2.8	4.8	3.8	5.3
	N= 399	N=400	N=400	N=377		N=398		N=400	N=399		N=389	N=399	N=400	N=397

Table 8: Years living in Aruba (in percentage)

2012					2013					2014				
Years	Q1	Q2	Q3	Q4	Years	Q1	Q2	Q3	Q4	Years	Q1	Q2	Q3	Q4
5 or less	8.0	7.0	7.0	8.6	5 or less	7.0	3.5	7.5	7.5	5 or less	6.8	11.8	10.8	14.5
6 - 10	5.3	7.0	10.5	14.6	6 - 10	8.5	10.0	10.8	12.5	6 - 10	9.8	15.0	13.3	17.5
11 - 20	20.4	22.8	21.3	21.1	11 - 20	21.0	14.8	23.3	22.3	11 - 20	24.0	24.8	20.8	21.0
21 - 30	25.9	22.8	17.8	13.0	21 - 30	19.5	24.0	19.5	15.3	21 - 30	23.0	17.3	19.0	15.3
31 or more	40.5	40.5	43.5	42.7	31 or more	44.0	47.8	39.0	42.5	31 or more	36.5	31.3	36.3	31.8
	N= 398	N= 400	N=400	N=384		N=400	N=400	N=400	N=400		N=400	N=400	N=400	N=400

Consumer Confidence

Table 9: Personal financial position now vs. 6 months ago (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	34.3	38.0	25.3	25.8	17.0	20.5	19.5	14.8	23.8	25.3	29.0	30.8
Same	40.5	42.3	60.5	38.9	46.3	50.8	46.8	47.0	52.3	46.8	54.3	50.0
Better	24.3	18.5	13.3	33.9	36.3	26.8	31.8	38.3	23.5	27.8	16.3	19.0
Don't know	1.0	1.3	1.0	1.3	0.5	2.0	2.0	0.0	0.5	0.3	0.5	0.3

Table 10: Personal financial position 6 months from now vs. now (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	22.3	18.5	17.3	13.8	9.5	13.5	11.8	6.8	16.5	18.8	28.8	31.8
Same	37.3	31.3	37.3	47.4	48.0	47.5	35.0	49.0	47.5	50.5	49.8	39.3
Better	34.0	39.0	37.8	30.2	33.8	30.5	41.3	40.5	32.5	26.3	16.5	25.3
Don't know	6.5	11.3	7.8	8.6	8.8	8.5	12.0	3.8	3.5	4.5	5.0	3.8

Consumer Confidence

Table 11: Business and Economic condition now vs. 6 months ago (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	58.3	51.0	45.5	36.3	24.0	31.0	26.8	21.8	36.3	42.0	54.5	42.8
Same	24.5	29.0	37.0	32.4	33.5	42.5	36.5	32.3	38.5	34.8	37.3	44.5
Better	14.5	17.8	14.0	26.6	40.0	22.0	31.0	42.8	23.5	20.8	4.3	10.5
Don't know	2.8	2.3	3.5	4.7	2.5	4.5	5.8	3.3	1.8	2.5	4.0	2.3

Table 12: Business and Economic conditions 6 months from now vs. now (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	33.3	21.5	23.0	18.0	14.0	25.6	17.3	12.0	26.0	31.5	46.8	40.3
Same	29.3	29.3	28.5	42.6	43.3	35.6	31.0	53.3	42.0	40.5	34.0	38.3
Better	29.3	37.0	34.8	27.4	32.0	24.3	36.8	27.5	26.3	21.8	8.5	15.0
Don't know	8.3	12.3	13.8	12.0	10.8	14.5	15.0	7.3	5.8	6.3	10.8	6.5

Consumer Confidence

Table 13: Government financial position now vs. 6 months ago (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	32.0	34.0	26.1	25.8	22.3	38.3	29.3	28.5	32.1	45.8	66.5	52.3
Same	29.5	26.8	37.6	27.3	36.3	31.8	28.0	38.8	45.6	31.8	27.5	37.0
Better	22.0	20.3	22.6	36.7	32.5	22.8	26.8	27.3	16.3	16.0	1.0	4.3
Don't know	16.5	19.0	13.8	10.2	9.0	7.3	16.0	5.5	6.0	6.5	5.0	6.5

Table 14: Government financial position 6 months from now vs. now (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Worse	23.5	17.0	18.8	15.6	13.5	33.0	26.8	15.8	32.8	35.8	57.0	40.3
Same	29.5	27.0	30.3	41.1	37.8	31.3	23.8	50.5	40.4	36.3	25.0	34.0
Better	26.5	28.8	31.0	28.1	25.8	22.0	33.0	23.0	19.8	16.8	5.5	14.8
Don't know	20.5	27.3	20.0	15.1	23.0	13.8	16.5	10.8	7.0	11.3	12.5	11.0

Consumer Confidence

Table 15: Job expectations now vs. 6 months ago (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Harder	64.5	62.3	59.8	61.2	65.5	50.0	54.0	55.5	55.5	66.2	70.7	67.5
Same	15.8	17.5	24.8	19.0	19.0	28.0	20.0	27.8	25.3	17.5	18.5	23.3
Easier	7.8	9.0	4.3	9.1	8.5	12.0	12.5	6.3	10.0	6.8	4.8	2.8
Don't know	12.0	11.3	11.3	10.7	7.0	10.0	13.5	10.5	9.3	9.5	6.0	6.5

Table 16: Job expectations 6 months from now vs. now (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Harder	48.3	36.5	48.9	52.9	57.0	44.0	41.0	47.3	46.3	46.6	55.4	58.9
Same	23.8	24.8	22.6	27.1	25.3	24.8	25.8	36.0	31.3	31.8	27.6	25.3
Easier	12.3	16.3	13.3	8.3	9.0	14.0	15.3	3.0	13.8	8.0	5.0	5.0
Don't know	15.8	22.5	15.3	11.7	8.8	17.3	18.0	13.8	8.8	13.6	12.0	10.8

Table 17: Price expectations (in percentage)

	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Higher	82.3	69.3	64.8	67.2	73.5	54.8	64.5	74.8	67.5	77.3	83.5	83.3
Same	14.0	21.8	25.0	22.7	20.5	39.3	26.0	23.5	29.3	18.8	14.3	13.5
Lower	1.8	3.3	6.3	5.2	3.0	1.8	3.5	0.8	1.0	1.0	1.0	.8
Don't know	2.0	5.8	4.0	4.9	3.0	4.3	6.0	1.0	2.3	3.0	1.3	2.5

Consumption habits

Table 18: Buying a car is (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Unsuitable	64.8	71.8	66.8	64.8	68.3	65.0	61.3	60.3	52.0	48.3	58.5	66.8
Unsure	12.8	9.5	13.5	14.1	8.5	14.3	9.5	21.0	17.0	21.0	16.8	12.8
Suitable	22.5	18.8	19.8	21.1	23.3	20.8	29.3	18.8	31.0	30.8	24.8	20.5

Table 19: Buying some major appliance is (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Unsuitable	51.5	57.5	49.8	51.0	50.5	51.8	49.3	47.8	40.3	30.8	43.0	50.6
Unsure	22.3	13.3	16.0	15.9	16.8	17.5	11.5	24.8	15.5	17.3	21.3	21.1
Suitable	26.3	29.3	34.3	33.1	32.8	30.8	39.3	27.5	44.3	52.0	35.8	28.3

Table 20: Going on vacation is (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Unsuitable	49.5	52.0	50.5	41.9	38.5	46.3	37.5	39.5	36.3	34.8	46.5	51.3
Unsure	15.3	15.8	16.5	18.2	10.3	13.8	11.0	22.3	18.0	17.0	15.5	14.8
Suitable	35.3	32.3	33.0	39.8	51.3	40.0	51.5	38.3	45.8	48.3	38.0	34.0

Consumption habits

Table 21: Taking out a loan is (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Unsuitable	67.3	67.3	68.5	66.1	64.0	68.3	60.8	59.8	55.0	57.0	71.3	71.5
Unsure	16.3	16.0	16.5	15.6	12.8	13.3	13.0	24.8	20.3	21.5	15.8	16.3
Suitable	16.5	16.8	15.0	18.2	23.3	18.5	26.3	15.5	24.8	21.5	13.0	12.3

Table 22: Taking out a mortgage is (in percentage)												
	2012				2013				2014			
Perception	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Unsuitable	74.8	69.8	68.0	71.3	76.3	77.8	70.5	68.0	67.0	57.8	78.5	76.1
Unsure	11.8	15.8	13.0	14.9	11.5	12.0	11.8	21.8	17.3	18.3	11.5	15.6
Suitable	13.5	14.5	19.0	13.8	12.3	10.3	17.8	10.3	15.8	24.0	10.0	8.3

Consumer Confidence Index

Indices	2012				2013				2014			
	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4	Q1	Q2	Q3	Q4
Consumer Confidence index	96.2	96.7	96.8	97.7	98.5	96.9	98.6	98.0	97.3	96.9	93.8	94.3
Present situation index	95.6	95.4	95.5	98.5	100.1	97.7	99.1	99.9	96.9	96.0	92.5	93.5
Expectation index	99.0	101.2	100.6	100.3	101.3	99.1	101.4	101.0	98.9	97.3	93.4	95.3
Consumption habits index	95.5	95.2	95.7	96.2	96.5	95.6	97.4	95.7	97.8	98.7	95.9	94.9
Price expectation index	90.4	90.9	91.8	91.4	90.8	90.6	91.0	90.2	90.3	90.3	90.2	90.2